

Citizant Promotes Collette Dziemian to Vice President of Quality Programs

Leading process quality expert to formalize EVM initiative to further enhance value delivery to federal customers

CHANTILLY, Va., May 3, 2010 — Citizant, a leading provider of professional technical and business solutions to the federal government, has promoted Collette Dziemian to vice president of quality programs, a new position created to formalize the company's focus on quality programs and processes.

"Citizant's commitment to delivering high-quality solutions has been a key to our continued growth and success in the federal marketplace," said Alba M. Alemán, Citizant's president and chief customer advocate. "Because of this, and the great work Collette has already done for our organization, we see huge value in placing even greater resources and focus behind our quality initiative. In her new role, Collette will help to ensure that our quality standards are consistently applied in the most appropriate way to produce clear value for our federal customers and contribute to better government service for the nation's taxpayers."

Most recently, Dziemian was director of quality programs, a position she has held since joining Citizant in 2008. She has more than a decade of experience in process improvement, project management and organizational change management, including nine years at SAIC focusing on program management, process deployment and business transformation.

Federal agencies are increasingly specifying strong process quality and earned value management (EVM) capabilities as minimum requirements on new procurements, especially in software and systems development efforts. Citizant has invested nearly a million dollars during the last three years on quality-related corporate and staff qualifications, including ISO 9001:2008, Software Engineering Institute's CMMI Maturity Level 3, ISO 8000-100:2008 (master data quality manager), Information Technology Infrastructure Library and EVM.

Dziemian successfully guided Citizant through an independent, companywide appraisal to achieve CMMI Maturity Level 3 in September 2008 and led the company through its ISO recertification and upgrade to ISO 9001:2008. She will continue to oversee customization, compliance and integration of quality standards throughout all Citizant programs.

Dziemian has a bachelor's degree in sociology and anthropology from Lycoming College and a master's degree in technology management from George Mason University. She also earned a graduate certificate in earned value management from the PMI College of Performance Management and is certified as an ISO 9001:2008 auditor and program management professional.

About Citizant

Citizant partners with government organizations to develop forward-thinking business and technology solutions that create a better future for all citizens. The company provides a seamless spectrum of award-winning professional technical services to define, protect, enable, manage and measure solutions that enable mission success. Citizant specializes in delivering support services in the areas of enterprise architecture, information sharing, systems development, data quality and information assurance. Citizant is an ISO 9001:2008 certified company and has been independently appraised at the Software

Engineering Institute's CMMI Maturity Level 3. Citizant is a woman-owned and small disadvantaged business headquartered in Chantilly, Va., with an office in Washington, D.C., and employees located throughout the eastern U.S. More information about the company is available at www.citizant.com.

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