

## VALUE SUMMARY

- ✓ Applying deep IRS institutional knowledge and past performance – pool of IRS retirees and Citizant employees with decades of IRS experience
- ✓ Re-using components and existing assets to reduce costs and increase efficiencies – PMO Support, Business Rules Engines, Reusable Java Platforms
- ✓ High customer satisfaction and confidence – 4.3 average CPAR rating on IRS programs

## Creative and Efficient Solutions to Your Financial and Regulatory Needs

Citizant's *Financial and Regulatory Services Business Unit* provides the Federal Government with adaptable and proven approaches to complex business and IT problems, and is committed to helping our clients achieve their mission goals and objectives under the most challenging fiscal, legislative, and regulatory conditions.

Founded in 1999, Citizant has provided IRS with application development, application O&M, ELC support, program management, and business process reengineering services since 2001. Our personnel have directly strengthened program performance on more than 150 projects, 15 of which were major projects, including eServices, ICCE, the Customer Account Data Engine (CADE), Account Management Services (AMS), and the Integrated Data Retrieval System (IDRS).

Of the seven programs Citizant currently supports at the IRS, three aid the Service's obligations to the Affordable Care Act (ACA). These include Branded Prescription Drugs (BPD), Insurance Provider Fee (IPF), ACA Program Management Office (PMO) Support and support to Release Level Technical Support (RLTS). Through the end of 2014, these programs will assist the government in realizing \$19B toward the Federal Supplementary Medical Insurance Trust Fund.

In addition to the ACA programs, Citizant serves the following IRS sub agencies: Tax Payer Advocate Service (TAS) via SAMS II, Internal Management Division (IMD), Compliance, Enterprise Computing Center (ECC), Agency Wide Shared Services (AWSS), Tax Exempt & Government Entities (TEGE) via WebETS, and Research, Analysis, and Statistics (RAS).

## CONTACT US

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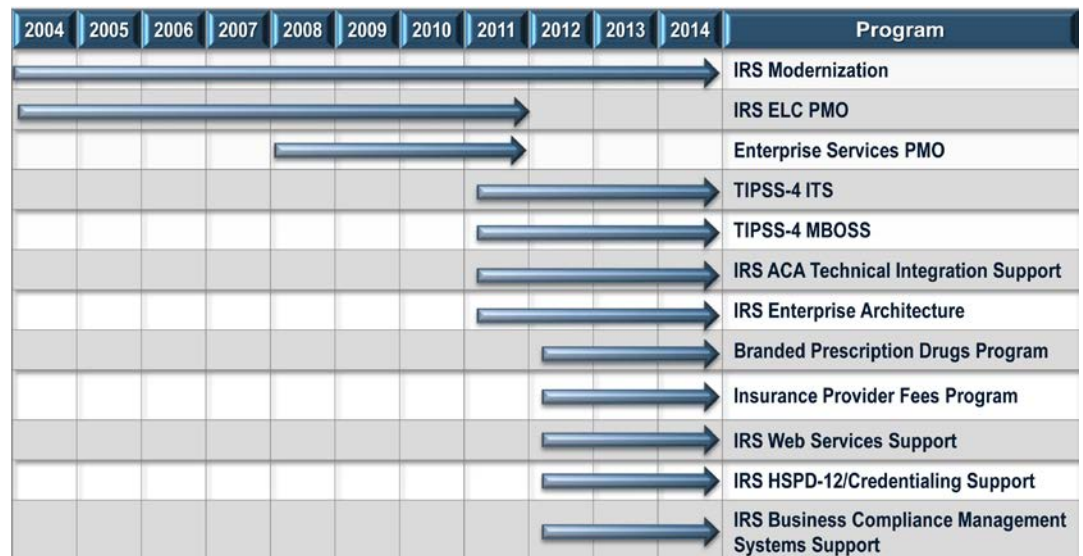
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## CONNECT TO US

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Citizant leverages blended teams to offer a wide range of capabilities within the IRS. We have employees in 25 states to serve our IRS customers, with major presences in Virginia, Maryland, Texas, Tennessee and West Virginia. Our capabilities include:

- IRS Institutional Knowledge
- Solutions Architecture
- Technical Integration
- Business Objects Expertise
- Data Warehousing
- Enterprise Operations Support
- Configuration Management
- PMO Support and Mentoring
- ELC Support and Tailoring
- Portfolio Management Support
- IRS CPE Knowledge Base
- BLAZE Advisor Support
- Database Design
- Data Quality and Management
- Applications Architecture
- Applications Design
- Application Development, O&M
- ELC Documentation
- Service-Oriented Architecture
- Graphical User Interface Design
- User Experience Analysis
- Release Management
- Business Process Analysis
- Interface Design & Development

**Easy-to-Use  
Contract Vehicles**

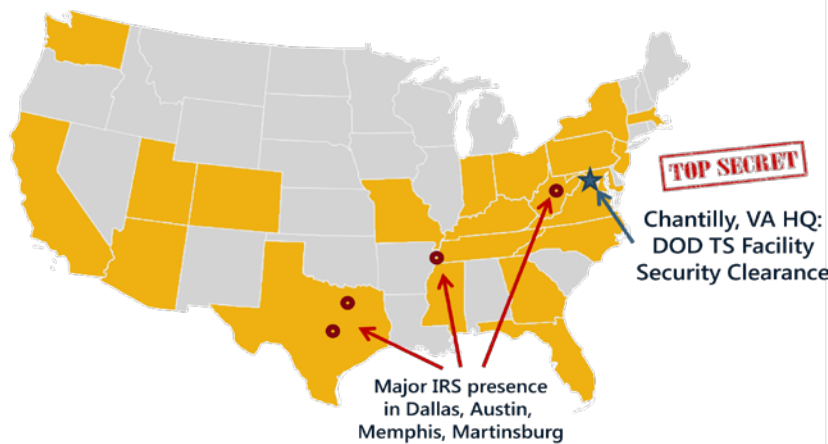
**Prime Contracts**

- TIPSS-4 (Treasury)
- MBOSS (Treasury)
- EAGLE II FC1 (DHS, SB)
- ITSS-4 (Justice)
- FAA eFAST
- GSA MOBIS
- GSA Schedule 70
- Navy Seaport-e

180 Employees  
50% Cleared



80% of professionals  
have mission-relevant  
certifications:  
ITIL, PMP, FEAT,  
CISSP, CISA, etc.



CMMI-DEV Level 3  
CMMI-SVC Level 2  
(appraised companywide)



Celebrating 15 years  
of proudly serving  
U.S. Federal Agencies



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Information about Citizant is  
available at [www.citizant.com](http://www.citizant.com)